

INFORMATION ABOUT PPF BANKA A.S.

PPF banka a.s.

having its registered office at Praha 6, Evropská 2690/17, 160 41, registered number: 47116129, incorporated in the Commercial Register kept by the Municipal Court in Prague, Section B, Entry 1834

1. INFORMATION ABOUT PPF BANKA A.S.

- 1.1 PPF banka a.s. is a securities trader engaged in business under a licence to provide investment services issued by the Czech National Bank. The extent of PPF banka a.s.'s authorization to provide investment services is set out in an annex to this information.

PPF banka a.s. contact details

Address	Evropská 2690/17, Praha 6, 160 41
Telephone number	(+420) 224 175 888
E-mail	info@ppfbanka.cz ,
Website	www.ppfbanka.cz

2. SUPERVISORY AUTHORITY

- 2.1 The operations of PPF banka a.s., as a securities trader, are supervised by the Czech National Bank, to whom customers may address enquiries or complaints.

Czech National Bank contact details

Address	Na Příkopě 28, Praha 1, 115 03
Telephone number:	(+420) 224 411 111
E-mail	info@cnb.cz
Website	www.cnb.cz

3. COMMUNICATION BETWEEN CUSTOMERS AND PPF BANKA A.S.

- 3.1 Customers may communicate with PPF banka a.s. in Czech or English.
- 3.2 The following communication channels may be used to communicate with PPF banka a.s. (terms of use are regulated by specific contractual documentation): e-mail, post, fax, telephone, personal meeting.
- 3.3 The specific terms and method for the disclosure of information to customers and the method for the submission of Instructions are formulated more precisely in individual contracts concluded with customers.

4. COMPLAINTS AND CLAIMS

- 4.1 Detailed information about the method and possibilities of filing complaints and claims concerning the operations of PPF banka a.s. can be found in the PPF banka a.s. Claims Procedure, available at the bank's registered office, at the bank's customer centre, and on the website at www.ppfbanka.cz.

PPF BANKA A.S. LICENCE TO PROVIDE INVESTMENT SERVICES

Investment services	Investment instruments
Primary investment services	
Receipt and delivery of instructions relating to investment instruments	ICP, CPKI, NPT, D
Execution of instructions relating to investment instruments on the customer's account	ICP, CPKI, NPT, D
Trading in investment instruments for own account	ICP, CPKI, NPT, D
Underwriting or placement of investment instruments with the obligation to subscribe	ICP, CPKI, NPT, D
Placement of investment instruments without the obligation to subscribe	ICP, CPKI, NPT, D
Investment advice relating to investment instruments	
Secondary investment services	
Safekeeping and administration of investment instruments, including related services	ICP, CPKI, NPT, D
The granting of a credit or a loan to a customer to facilitate trade a transaction in an investment instrument, where the grantor of the credit or loan is involved in the transaction	ICP, CPKI, NPT, D
Advice on capital structure, industrial strategy and related matters, and advice and services relating to the transformation of companies or transfer or undertakings	ICP
Provision of investment recommendations and analyses of investment opportunities or similar general recommendations relating to trading in investment instruments	ICP, CPKI, NPT, D
Foreign-exchange services where these are connected with the provision of investment services	ICP
Services connected with underwriting in respect of issues or with the placement of investment instruments	ICP, CPKI, NPT, D
Service analogous to an investment service concerning property to which the value of an investment instrument under Section 3(1)(g) to (k) of Act No 256/2004 on business on the capital market is related and which is connected with the provision of investment services	D

Abbreviation	Investment instruments
ICP	Investment securities
CPKI	Collective investment securities
NPT	Instruments normally traded on the money market (money-market instruments)
D	Derivatives