



USER GUIDE FOR THE INTERNETBANKING SERVICE OF PPF banka a.s.

Part I: General Information, Logging into Internetbanking, Settings and Authorization of Payment Orders and Requests for the Bank

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I. General information

Internetbanking is provided on the <https://ibs.ppfbanka.cz> website.

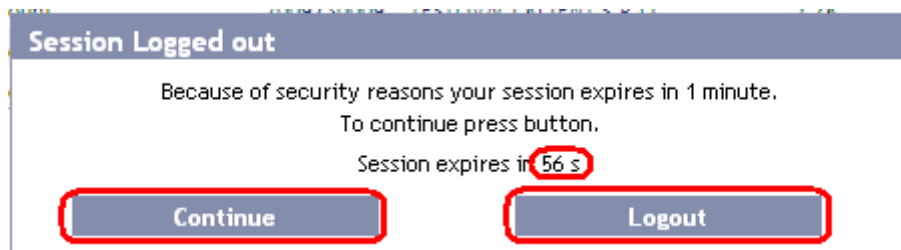
The conditions for using Internetbanking (hereinafter “IB”) are specified in the *Business Conditions of PPF banka a.s. for the Use of Internetbanking Services* (hereinafter “SBC”), in the *Agreement on Internetbanking* (hereinafter “Agreement on IB”), in the *General Business Conditions of PPF Banka a.s.* (hereinafter “GBC”), in the Security Principles, in the document *Formats of Files for the Importing and Exporting of Data for the Internetbanking Service of PPF banka a.s.* (hereinafter “Formats of Files”) and in this User Guide.

Where terms, abbreviations or phrases beginning with capital letters are used in this User Guide, their meaning will be as defined in the article “Definition of Terms” in the GBC and/or SBC, or, where applicable, as specified in the individual provisions of the GBC and/or SBC and/or this User Guide. An up-to-date version of the GBC, SBC, User Guide, Security Principles and Formats of Files is available on the website at www.ppfbanka.cz.

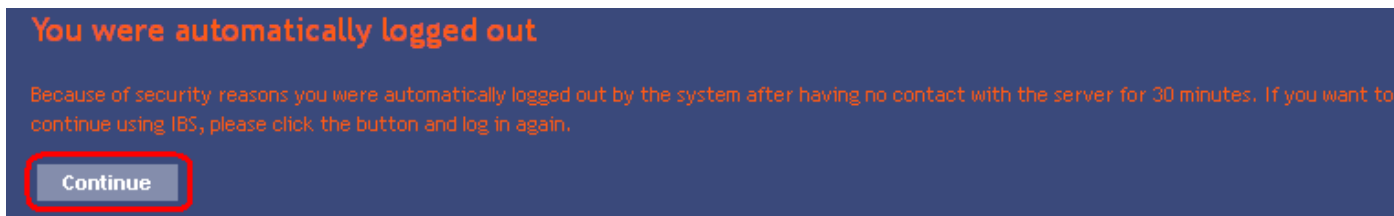
For greater clarity, the User Guide is divided into several parts, which are separate documents. This part includes general information and describes logging into IB, settings, Authorization of orders and requests for the Bank and communication with the Bank. The rest of the information relating to IB is provided in the other parts of the User Guide.

User support for IB is provided by Customer Service, which you can contact on Business Days during Business Hours from 8.00 a.m. to 6.00 p.m. using the telephone number +420 224 175 901 or at the e-mail address customer.service@ppfbanka.cz. Requests sent by e-mail outside the hours stated above will be processed by Customer Service on the next Business Day during Business Hours.

There is a security time limit of **30 minutes** set for this Service. You will be reminded of the expiry of the time limit by the dialogue box one minute before the expiry of the security time limit with a countdown of the remaining time until automatic logging out. You can log out by clicking on the **Logout** button, or carry on working by clicking on the **Continue** button.



If you do not perform any operations during this time, you will be logged out automatically when the time limit expires. If you want to carry on working click on the **Continue** button and log in again.



II. Methods of logging into Internetbanking and Authorization of Payment orders and requests for the Bank

The methods of logging into IB for individual Users are described in an Annex to the Agreement on IB. The User can log into IB and Authorize Payment Orders and requests for the Bank via three methods:

- a) via a Certificate or
- b) via an OTP code or
- c) via an SMS code.

The method used may be changed based on a request from the Client.

Login and Authorization by means of an OTP code and an SMS code do not require any preparatory steps – you can start using IB, including OTP codes and SMS codes, immediately.

Before the first login by means of a Certificate you have to first ask for it to be generated in the Certification Centre and then save it to the Certification Token as described in Part II of the User Guide.

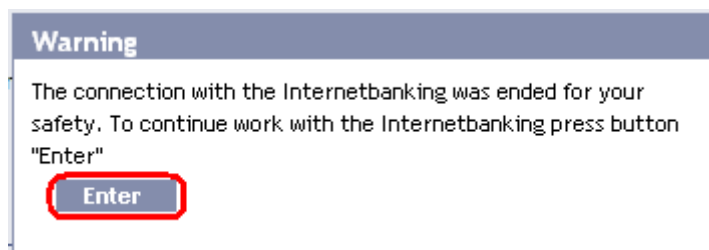
III. Logging into Internetbanking

After entering the IB website at <https://ibs.ppfbanka.cz> the following screen will be displayed:

The screenshot shows the login interface for PPF Banka's internet banking. At the top left is the PPF Banka logo. The main heading is 'INTERNETBANKING'. On the left side, there is a vertical menu with the following items: Certification Centre, Manuals and Handbooks, Interest Rates, Business Conditions of PPF Banka a.s., Price lists, and Contact us. The central part of the page is titled 'LOG IN TO INTERNETBANKING' and features a 'Username:' label above a text input field. To the right of the input field is an orange 'Continue' button and a 'Help' link. Below the input field is a link for 'Security Principles'. At the bottom of the page, there is a footer containing 'PPF banka a.s.', 'Customer Service: +420 224 175 901 business days 8 - 18h.', the email address 'customer.service@ppfbanka.cz', and language selection buttons for 'RU', 'CZ', and 'ENG'. A copyright notice 'Copyright © 2010-2012, PPF banka a.s.' is located in the bottom right corner.

You will find contact details for Customer Service at the bottom of the screen and you can choose an IB language in the lower right-hand corner of the screen. Then continue in accordance with the method for logging into IB.

If you stay on the introductory screen for longer than 15 minutes without logging into IB, information on the interruption of the connection with IB will be displayed. If you wish to log into IB, click on the **Continue** button or refresh the page by pressing the F5 key.



Enter your IB Username into the **Username** field and click on the **Continue** button.



IB automatically recognises which IB logon method you are using, and after that displays only the fields necessary for you to log in.

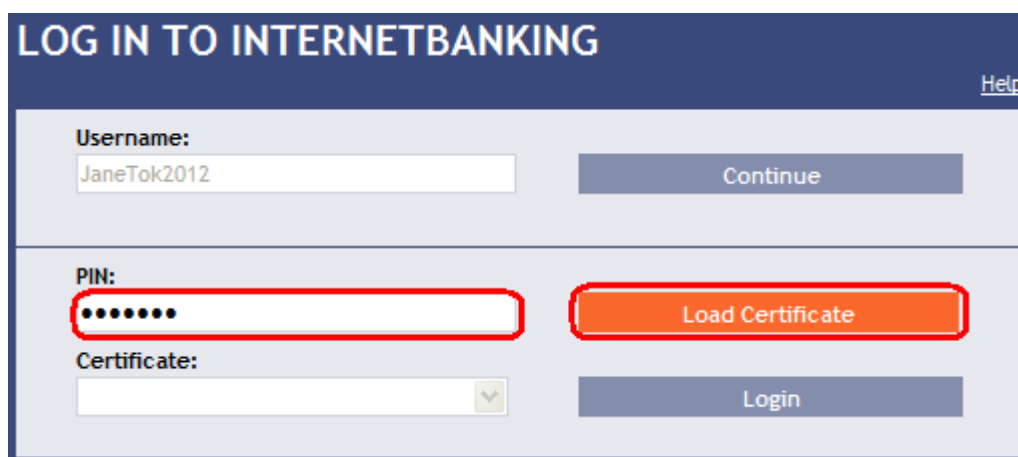
In the case of login and Authorization via a Certificate, continue according to section A. The User will not be allowed to access IB after five attempts to use an invalid Certificate. The Certification Token will also be disabled after ten wrong attempts to enter the PIN. In such a case, the User will have to ask for its initialisation in person at the Bank's Place of Business and generate a new Certificate.

In the case of login and Authorization via an OTP code, continue according to section B. The User will not be allowed to access IB after five wrong attempts to enter an IB Login Password and/or an OTP code.

In the case of login and Authorization via an SMS code, continue according to section C. The User will not be allowed to access IB after five wrong attempts to enter an IB Login Password and/or an SMS code.

A. Logging in via a Certificate

Enter the PIN for the Token into the **PIN** field and click on the **Load Certificate** button.



Select the valid Certificate registered in IB in the **Certificate** field. To log into IB then click on the **Login** button.

LOG IN TO INTERNETBANKING Help

Username:
JaneTok2012 Continue

PIN:
•••••• Load Certificate

Certificate:
Jane April 2012 Login

After logging in, the User's name, the date of the last login (if you are logging into IB for the first time this field is empty), information about the current date and time and any messages received from the Bank are displayed in the upper bar. You can log out from IB by clicking on the **Logout** button which is also accessible in the upper bar on every page of IB.



1. First login to IB after generating the first Certificate

After your first login to IB following the generation of the first Certificate you must register the Certificate in IB. After your first login IB will notify you of this obligation.

James Bond Date of last logging: Actual Date and Time: 17.05.2012 13:56:50 Messages: 0/0 Logout

Accounts

- Current Accounts
- Transaction History
- Statements
- Payment Orders
- Notice
- Communication with the Bank
- Settings
- Guides and Instructions

You have no valid Certificate registered in the application. That is why you cannot place and authorise any orders or bank messages.
If you want to use Internetbanking for placing orders, please generate a valid Certificate in Certification Centre and register Internetbanking in Settings/Certificate Registration.

Current Accounts

Account Type	Account Number	Account Name	Currency	Book Balance	Disposable Balance
Current account	30009	BÚ TESTOVACÍ KLIENT S.R.O.	CZK	10.350.254,31	10.350.249,31
Current account	40004	BÚ TESTOVACÍ KLIENT S.R.O.	CZK	9.476.387,78	9.476.387,78
Current account	40003	BÚ TESTOVACÍ KLIENT S.R.O.	CZK	4.092.046,38	4.092.051,38

Click on the **Settings** and **Certificate Registration** options to register the Certificate. Enter the PIN into the PIN field and click on the **Load Certificate** button.

The screenshot shows the 'Settings' menu on the left with 'Certificate Registration' highlighted. The main content area displays a message: 'You have no valid Certificate registered in the application. That is why you cannot place and authorise any orders or bank messages. If you want to use Internetbanking for placing orders, please generate a valid Certificate in Certification Centre and register Internetbanking in Settings/Certificate Registration.' Below this is the title 'Certificate Registration for placing and authorising payment orders'. The form includes a 'PIN' field with masked characters, a 'Certificate Name' dropdown menu, and a 'Load Certificate' button. A 'Help' icon is visible in the top right corner.

In the **Certificate Name** option, select the Certificate which you used for logging into IB and click on the **Save** button.

This screenshot shows the same 'Certificate Registration' page, but with the 'Certificate Name' dropdown menu open, displaying the selected certificate 'James 05 2012'. The 'Load Certificate' button is now disabled. A 'Save' button is highlighted at the bottom of the form.

After successful registration of the Certificate, confirmation will be displayed.

Your Certificate has been successfully registered. You can place and authorise payment orders and bank messages now.

2. Logging into IB after Certificate renewal

When you first log into IB after generating a renewed Certificate you need to register the Certificate in IB again. **IB does not notify you of this obligation after you log in** (unlike in the case of your very first login to IB – see point 1.).

Click on the **Settings** and **Certificate Registration** options to register the renewed Certificate. Enter the PIN into the **PIN** field and click on the **Load Certificate** button.

In the Certificate Name option, select the Certificate which you used for logging into IB and click on the Save button.

After successful registration of the Certificate, confirmation will be displayed.

Your Certificate has been successfully registered. You can place and authorise payment orders and bank messages now.

B. Logging in via an OTP code

If you are logging into IB for the first time, you must first register the OTP Token - in this case follow the instructions in point [1](#). If you have already registered the OTP Token, follow the instructions in point [2](#).

How to work with OTP Tokens and display OTP codes is described in Part II of the User Guide.

1. First login to IB – registration of the OTP Token

When you first log into IB you must enter the following information:

Field	Description
Login Password	Enter your IB Login Password.
Serial number	Enter the serial number of the Hardware OTP Token, which is printed on the back of the token above the barcode (e.g. +ABCDEF123456).
First OTP code	Enter the OTP code displayed on the Hardware OTP Token.
Second OTP code	Enter the next OTP code – you must wait for it to be generated before entering it (see Part II of the User Guide).

After entering all of the information, click on the **Register** button.

LOG IN TO INTERNETBANKING [Help](#)

Username:
JamesTok2012

Registration of a new OTP Token

Login Password:
●●●●●●●●

Serial number:
+ABCD123456

First OTP code:
123456

Second OTP code:
987654

If, after entering the first OTP code, you do not wait for the next OTP code to be generated and you enter the same information into the **Second OTP code** field as in the **First OTP code** field, IB will display a notification about duplicate entry.

LOG IN TO INTERNETBANKING [Help](#)

! Same OTP codes has been entered, please enter them again.

Username:
JamesTok2012

Registration of a new OTP Token

Login Password:
●●●●●●●●

Serial number:
+ABCD123456

First OTP code:
123456

Second OTP code:
987654

In this case, re-enter the information (as described above).

Both OTP codes must be entered within 5 minutes of their generation (i.e. by this time you must click on the **Register** button), so you must enter them immediately after they are displayed on the OTP Token. If you do not enter the OTP codes in time, IB will display information about the expiration of their validity.

In this case too, re-enter the information (as described above).

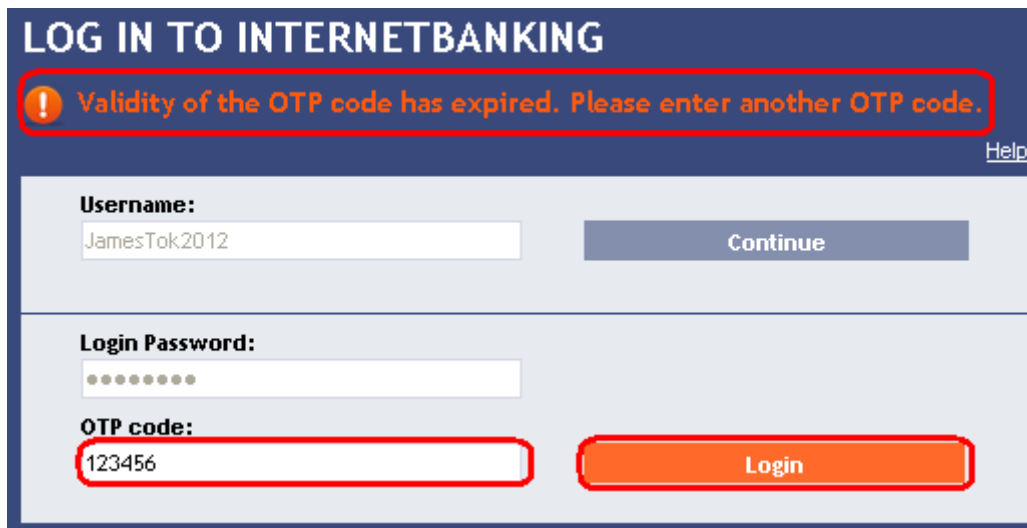
After logging into IB, the User's name, the date of the last login (if you are logging into IB for the first time this field is empty), information about the current date and time and any messages received are displayed in the upper bar. You can log out from IB by clicking on the **Logout** button which is also accessible in the upper bar on every page of IB.

After your first login to IB we recommend immediately changing your IB Login Password as described in section [D](#).

2. Log into IB with a registered OTP Token

On your next login to IB, when you already have a registered OTP Token, you only need to enter your IB Login Password into the Login Password field and an OTP code into the OTP code field, then click on the Login button.

The OTP code must be entered within 5 minutes of its generation (i.e. by this time you must click on the **Login** button), so you must enter it immediately after it is displayed on the OTP Token. If you do not enter the OTP code in time, IB will display information about the expiration of its validity.



The screenshot shows the 'LOG IN TO INTERNETBANKING' interface. At the top, a red-bordered box contains an orange warning icon and the text: 'Validity of the OTP code has expired. Please enter another OTP code.' Below this, the 'Username:' field contains 'JamesTok2012' and a 'Continue' button is to its right. The 'Login Password:' field is masked with dots. The 'OTP code:' field contains '123456' and is highlighted with a red border. To its right is an orange 'Login' button, also highlighted with a red border. A 'Help' link is visible in the top right corner.

In this case, display another OTP code and enter it again into the **OTP code** field, then confirm entry using the **Login** button (as described above).

C. Logging in via an SMS code

Enter your IB Login Password into the **Login Password** field. After entering the password correctly, click on the **Generate SMS Code** button.



The screenshot shows the 'LOG IN TO INTERNETBANKING' interface. The 'Username:' field contains 'HenrySMS2012' and a 'Continue' button is to its right. The 'Login Password:' field is masked with dots and is highlighted with a red border. To its right is an orange 'Generate SMS Code' button, also highlighted with a red border. Below the password field is the 'SMS Code:' field, which is empty. A 'Login' button is to its right. A 'Help' link is visible in the top right corner.

You will then receive an SMS with an SMS code, which you must enter into the **SMS Code** field and confirm using the **Login** button.

LOG IN TO INTERNETBANKING

! The SMS Code has been sent to your mobile phone. [Help](#)

Username:
HenrySMS2012

Login Password:
.....

SMS Code:
12345678

For security reasons the validity of the SMS code is time-limited to 5 minutes, so you have to enter it immediately after you receive it. If you do not enter the SMS code in time, IB will display information about the expiration of its validity. In this case, click again on the **Generate SMS Code** button (this button becomes active again after the expiration of the specified time limit).

LOG IN TO INTERNETBANKING

! Validity of the SMS code has expired. To send a new SMS code, please press button Generate new SMS code. [Help](#)

Username:
HenrySMS2012

Login Password:
.....

SMS Code:

You will then receive an SMS with a new SMS code, which you must again enter into the SMS Code field and confirm using the **Login** button.

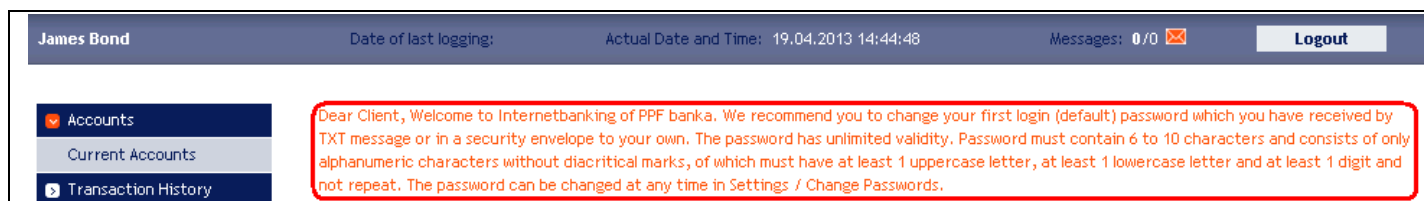
After logging into IB, the User's name, the date of the last login (if you are logging into IB for the first time this field is empty), information about the current date and time and any messages received are displayed in the upper bar. You can log out from IB by clicking on the **Logout** button which is also accessible in the upper bar on every page of IB.

James Bond Date of last logging: Actual Date and Time: 19.04.2013 14:34:57 Messages: 0/0

After your first login to IB we recommend immediately changing your IB Login Password as described in section [D](#).

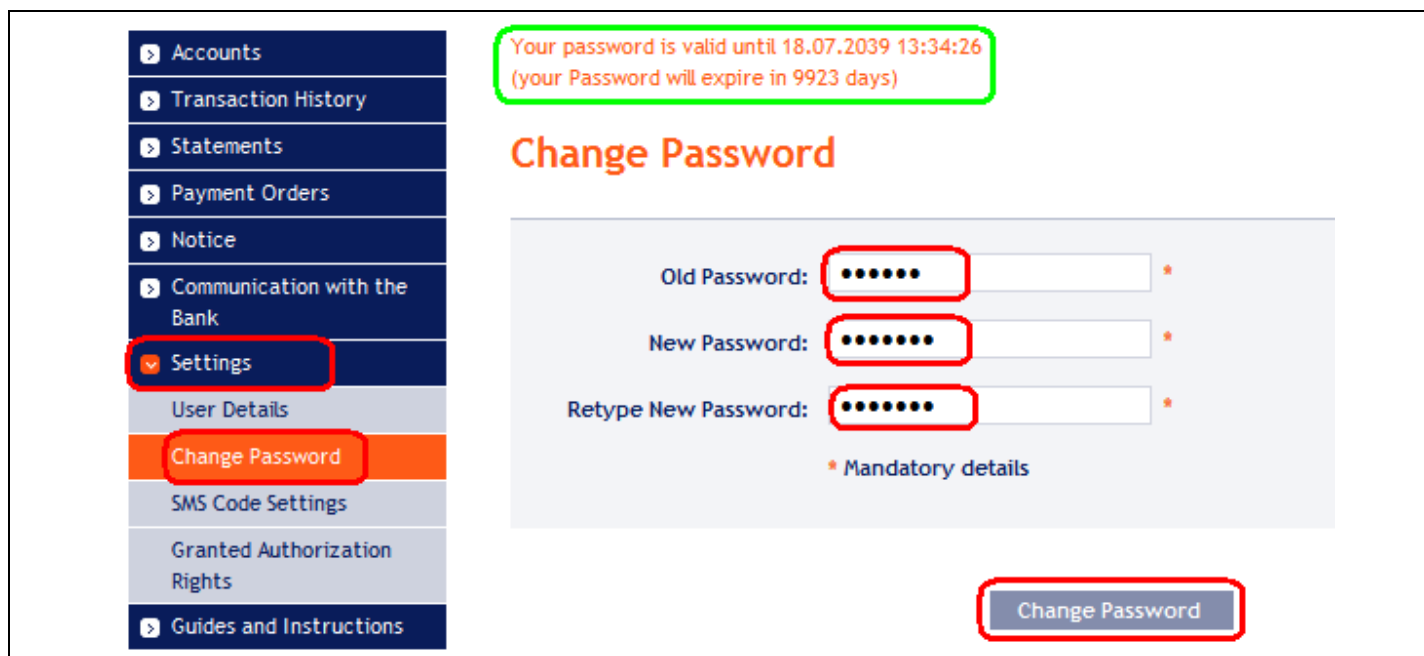
D. Change of IB Login Password for Users logging in via an OTP code or SMS code

We recommend **immediately changing the IB Login Password** which the Bank provides for the first login to IB via an OTP code and an SMS code – **this recommendation will also be displayed after each login until the IB Login Password is changed.**



The screenshot shows the top navigation bar with the user name 'James Bond', the date and time of the last login (19.04.2013 14:44:48), and a 'Logout' button. Below the navigation bar, there is a sidebar menu with options like 'Accounts', 'Current Accounts', and 'Transaction History'. A red-bordered box highlights a message: 'Dear Client, Welcome to Internetbanking of PPF banka. We recommend you to change your first login (default) password which you have received by TXT message or in a security envelope to your own. The password has unlimited validity. Password must contain 6 to 10 characters and consists of only alphanumeric characters without diacritical marks, of which must have at least 1 uppercase letter, at least 1 lowercase letter and at least 1 digit and not repeat. The password can be changed at any time in Settings / Change Passwords.'

On the introductory screen click on the **Settings** and **Change Password** options. The validity of the current IB Login Password will be displayed at the top of the screen. Enter the IB Login Password that you received for the first login to IB into the **Old Password** field, and enter your new IB Login Password into the **New Password** and **Retype New Password** fields. An IB Login Password must have between six and ten characters, may contain only alphanumeric characters without diacritical marks, must include at least one uppercase letter, one lowercase letter and one digit, and may not contain any repetitions. To complete the change, click on the **Change Password** button.



The screenshot shows the 'Change Password' screen. On the left is a sidebar menu with 'Settings' and 'Change Password' highlighted. At the top, a green-bordered box displays the password validity: 'Your password is valid until 18.07.2039 13:34:26 (your Password will expire in 9923 days)'. The main area has three password input fields: 'Old Password', 'New Password', and 'Retype New Password', each with a red-bordered box around the masked characters. Below the fields is a 'Change Password' button, also with a red-bordered box. A note indicates 'Mandatory details'.

If the existing IB Login Password is not entered correctly, IB will display the following information:



The screenshot shows a red exclamation mark icon followed by the text 'Invalid old password.'

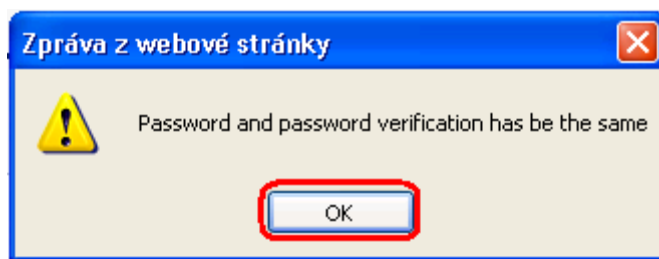
Re-enter the existing IB Login Password correctly.

If the new IB Login Password does not have the required format, IB will display the following information:



The screenshot shows a red exclamation mark icon followed by the text 'Unsupported password format.'

If the new IB Login Password is not entered twice identically, IB will display the following information:



Close the window with the OK button.

In both cases, enter the new IB Login Password correctly and click on the **Change Password** button again.

After a successful change of the IB Login Password a confirmation message will be displayed:

The password has been successfully changed.

IV. The first screen after logging into Internetbanking, options of the primary and secondary menus

After logging into IB a list of current accounts which are connected to IB will be displayed. Your transaction history, orders and requests for the Bank, help and other services and information are available via the menu on the left side of the screen – the **primary menu**.

Account Type	Account Number	Account Name	Currency	Book Balance	Disposable Balance
Current account	51003	BÚ TESTOVAČÍ KLIENT S.R.O.	CZK	33.180,06	33.179,56
Current account	51011	BÚ TESTOVAČÍ KLIENT S.R.O.	USD	5.505,61	5.505,61
Current account	51038	BÚ TESTOVAČÍ KLIENT S.R.O.	EUR	8.732,56	8.732,56
Current account	30009	BÚ TESTOVAČÍ KLIENT S.R.O.	CZK	5.639.003,03	5.639.042,53
Current account	40004	BÚ TESTOVAČÍ KLIENT S.R.O.	CZK	15.274.097,29	15.274.089,79
Current account	50037	BÚ TESTOVAČÍ KLIENT S.R.O.	EUR	262.697,43	262.697,43
Current account	50045	BÚ TESTOVAČÍ KLIENT S.R.O.	EUR	7.384.153,84	7.384.153,84
Current account	40003	BÚ TESTOVAČÍ KLIENT S.R.O.	CZK	4.946.140,47	4.946.140,47
Current account	50152	BÚ TESTOVAČÍ KLIENT S.R.O.	CZK	4.631.878.597,04	4.631.878.597,04
Current account	51016	BÚ TESTOVAČÍ KLIENT S.R.O.	EUR	226.091,63	226.091,63

Via this primary menu the User gets to the **secondary menu** – i.e. more detailed options for the selected product or service. Access to secondary menu items is displayed on the basis of the User's Rights.

You can find details about the use of individual Products and Services accessible via IB in separate sections of the User Guide.

V. Settings

In the **Settings** option you can find information about yourself as a User and about the Authorization Rights the Client has granted to each User.



Accounts
Transaction History
Statements
Payment Orders
Notice
Communication with the Bank
Settings
User Details
Change Password
SMS Code Settings
Granted Authorization Rights
Guides and Instructions

User's Details

First Name:	HENRY
Surname:	WHITE
Client's Address:	V CELNICI 1031/4 110 00 PRAHA 1
E-mail Address:	
GSM Number:	
Phone Number:	
Fax:	
Authentication security method:	SMS Code
Certification security method:	SMS Code
Version of IBS:	1.24.6.0

A. User Information

In the **User Details** option you will find the information which the Bank holds about you, including your method of logging in and performing Authorization of orders and requests for the Bank.



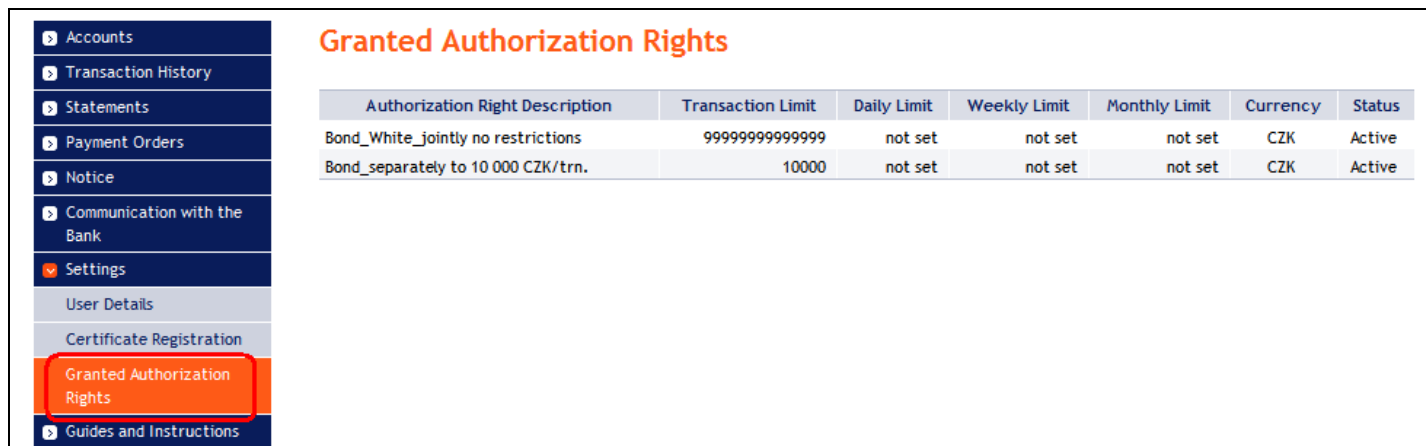
Accounts
Transaction History
Statements
Payment Orders
Notice
Communication with the Bank
Settings
User Details
Change Password
SMS Code Settings
Granted Authorization Rights

User's Details

First Name:	HENRY
Surname:	WHITE
Client's Address:	V CELNICI 1031/4 110 00 PRAHA 1
E-mail Address:	
GSM Number:	
Phone Number:	
Fax:	
Authentication security method:	SMS Code
Certification security method:	SMS Code
Version of IBS:	1.24.6.0

B. Granted Authorization Rights

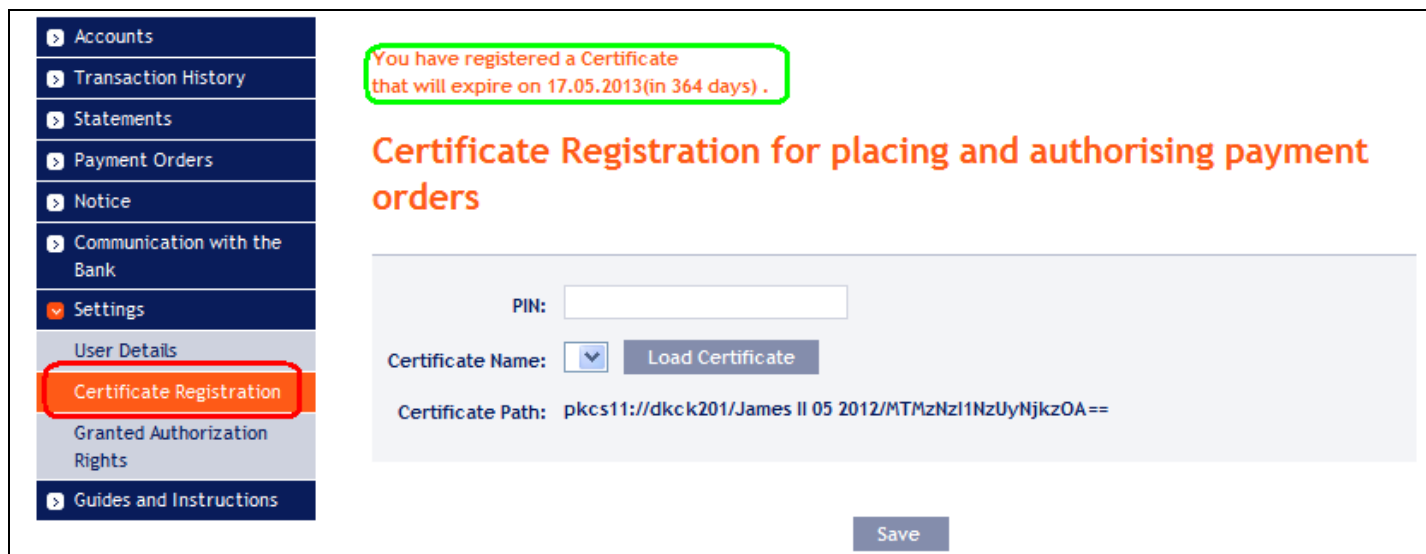
The Authorization Rights of individual Users are specified in an Annex to the Agreement on IB. You can also find the settings for your Authorization Rights in IB in the **Granted Authorization Rights** option.



Authorization Right Description	Transaction Limit	Daily Limit	Weekly Limit	Monthly Limit	Currency	Status
Bond_White_jointly no restrictions	9999999999999999	not set	not set	not set	CZK	Active
Bond_separately to 10 000 CZK/trn.	10000	not set	not set	not set	CZK	Active

C. User using a Certificate – registration of a Certificate

In the **Settings** option, a User using a Certificate for logging into IB and for Authorization also has the possibility to check the validity of the currently registered Certificate or to register a new Certificate – the procedure for registering a new Certificate is described in [Chapter III, section A.](#)



You have registered a Certificate that will expire on 17.05.2013(in 364 days) .

Certificate Registration for placing and authorising payment orders

PIN:

Certificate Name:

Certificate Path: pkcs11://dkck201/James II 05 2012/MTMzNzI1NzUyNjkzOA==

D. User using an OTP code

In the **Settings** option, a User using an OTP code for logging into IB and for Authorization also has the possibility to change the IB Login Password – this option is described in [Chapter III, section D.](#)

E. User using an SMS code – SMS code settings detail

In the **Settings** option, a User using an SMS code for logging into IB and for Authorization also has the possibility to change the IB Login Password (this option is described in [Chapter III, section D.](#)) and in the **SMS Code Settings** option can display the mobile phone number used for sending SMS codes and the date and precise time of sending the last SMS code.

SMS Code Settings Detail

GSM Number for SMS Codes: 420725344743

Last SMS Code sent date: 17.05.2012 15:18:44

VI. Authorization of orders and requests for the Bank

A. Authorization by means of a Certificate

In the case of Authorization by means of a Certificate, after entering a Payment Order or request for the Bank the name of the Certificate and a field for entering the PIN will be displayed – enter the PIN and click on the **Authorize** button.

Certificate: James II 05 2012

PIN: [.....]

Back Authorize

B. Authorization by means of an OTP code

After entering a Payment Order or request for the Bank, a field for entering the OTP code will appear in the lower part of the screen – display an OTP code as described in Part II of the User Guide and click on the **Authorize** button.

OTP Code: 222964

Back Authorize

The OTP code must be entered within 5 minutes of its generation (i.e. by this time you must click on the **Authorize** button), so you must enter it immediately after it is displayed on the OTP Token. If you do not enter the OTP code in time, IB will display information about the expiration of the OTP code's validity in the upper part of the screen (above the entered data).

! OTP Code - Validity of the OTP code has expired. Please enter another OTP code.

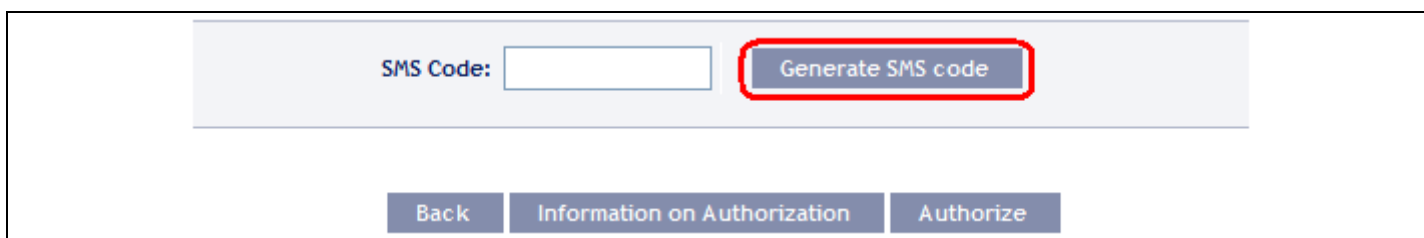
In this case, display another OTP code and enter it again into the **OTP code** field, then confirm entry using the **Authorize** button (as described above).



The screenshot shows a light gray rectangular area containing an input field. To the left of the input field is the text "OTP Code:" in orange, which is enclosed in a green rounded rectangle. Below the input field, there are two blue buttons: "Back" on the left and "Authorize" on the right.

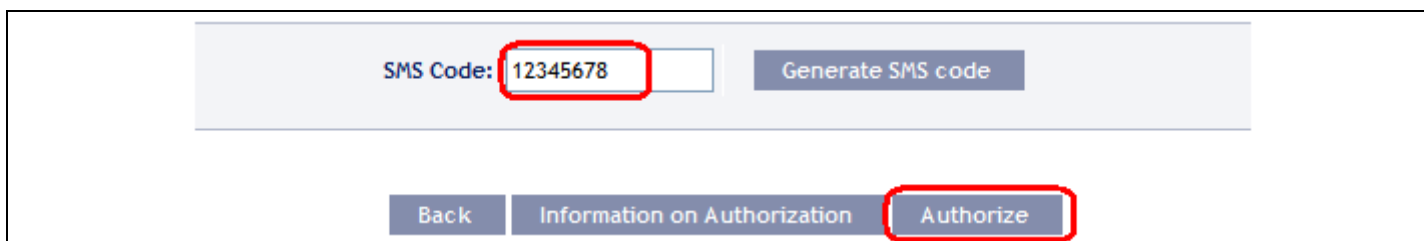
C. Authorization by means of an SMS code

After entering a Payment Order or request for the Bank, a field for entering the SMS code will appear in the lower part of the screen – click on the **Generate SMS code** button.




The screenshot shows a light gray rectangular area. On the left, there is a label "SMS Code:" followed by an empty input field. To the right of the input field is a blue button labeled "Generate SMS code", which is highlighted with a red rounded rectangle. Below this area, there are three blue buttons: "Back", "Information on Authorization", and "Authorize".

You will receive an SMS with a recap of the entered order or request and an SMS code. Enter the SMS code into the **SMS Code** field and click on the **Authorize** button.



The screenshot shows a light gray rectangular area. On the left, there is a label "SMS Code:" followed by an input field containing the text "12345678". The input field is highlighted with a red rounded rectangle. To the right of the input field is a blue button labeled "Generate SMS code". Below this area, there are three blue buttons: "Back", "Information on Authorization", and "Authorize", with the "Authorize" button highlighted by a red rounded rectangle.

For security reasons the validity of the SMS code is time-limited to 5 minutes, so you have to enter it immediately after you receive it. If you do not enter the SMS code in time, IB will display information about the expiration of the SMS code's validity in the upper part of the screen (above the entered data).



The screenshot shows a light gray rectangular area. On the left, there is an orange warning icon (an exclamation mark inside a triangle). To the right of the icon is the text "SMS Code - SMS code has expired. Please press button Generate SMS Code for sending new SMS code." in orange.

In this case, click on the **Generate SMS code** button again.



The screenshot shows a light gray rectangular area. On the left, there is a label "SMS Code:" in orange, which is highlighted with a green rounded rectangle. To the right of the label is an empty input field. Further to the right is a blue button labeled "Generate SMS code", which is highlighted with a red rounded rectangle. Below this area, there are two blue buttons: "Back" on the left and "Authorize" on the right.

You will then receive an SMS with a new SMS code, which you must again enter into the **SMS Code** field and confirm using the **Authorize** button (as described above).

D. Multiple and Multilevel Authorization

If the Authorization of an order or request for the Bank requires Authorization to be performed by more than one User (e.g. one User can independently Authorize orders up to CZK 100,000.00 and orders above this amount must be “co-Authorized” by another User), the status of such an order or request will be shown as **FORSIG** or **PARTSIG** and the following icon will be displayed for the relevant order or request:

Due Date	From Account	Beneficiary's Account Number	Bank Code	Amount	Status	Payment Number	Action
17.05.2012	50026	30009	6000	26.000,00 CZK	PARTSIG	301.7.396544.1	

The other User then clicks on this icon and performs Authorization by the method agreed in the Agreement on IB – i.e. Authorization by means of a Certificate will be performed in the same way as described in section [A.](#), Authorization by means of an OTP code will be performed in the same way as described in section [B.](#), and Authorization by means of an SMS code will be performed in the same way as described in section [C.](#)

After the completion of Authorization by the last User you can return to the first screen of the option by using the **Back** button. You can display the course of the Authorization process by using the **Information on Authorization** button.

Order Authorization

Client's Account:	000000 50026
Payment no:	301.7.396805.1
Amount:	26.453,00 CZK
Status:	VERIF

Back | **Information on Authorization**

You can return from the **Information on Authorization** screen to the previous screen by using the **Back** button.

Information on Authorization


Authorization Course

Date and time of Auhtorization	User
11.06.2012, 17:46:18	BONIFÁC ČTVRTEČNÍ
11.06.2012, 17:47:12	PANKRÁC ÚTERNÍ

Back

VII. Help with Internetbanking

Help with individual functions is directly accessible in IB:

- In the left menu in the **Guides and Instructions** option – this contains comprehensive help with IB; or
- In the  **Help** link in the upper right-hand part of the screen – this will display the help section relating to the specific order or request (e.g. if you are in the Domestic One-time Orders option, only the help for domestic one-time orders will be displayed).



Settled Transaction List 

Filter Clear filter Print

Date from: **30.04.2009**
Date to: **30.05.2009**

Date of Entry ▲ Value Date	Client's Account Account Type	Counterparty's Account Number Counterparty's Bank Code Counterparty's Account Name	VS CS SS	Transaction Information	Amount Currency Transaction Type
No records					

Export XML Export CSV