

PRIORITY PASS PROGRAM

FREE ACCESS TO MORE THAN 1,600 AIRPORT LOUNGES WORLDWIDE

Enjoy exceptional service in the comfort and privacy of lounges in dozens of cities worldwide.

**PPF banka's World premium debit card
gives you membership of the exclusive Priority Pass program
and 2 FREE airport lounge entries per year.**

**PPF banka's World Elite premium debit card
gives you membership of the exclusive Priority Pass program
and 10 FREE airport lounge entries per year.**

- Your friends, colleagues, and family members who are travelling with you also get to enjoy the comfort of these lounges.
- A visit to a VIP lounge enables you to organise meetings, take care of business or personal matters, use your phone and computer, connect to the internet, or just relax and freshen up in a pleasant and private setting as you wait for your flight.
- For your convenience, we recommend that you visit www.prioritypass.com/ppfbanka in advance to find out which lounges are available on your travels and what services they offer.
- Once you have used up your free entries, you will be charged USD 35 for each additional visit. You will be billed at the point of access. The charge is surfaced on the device, and you have the option to decline or accept it.

Priority Pass lounge access

- You **do not need to register or activate the service** before enter a lounge.
- **All you need is your premium World Elite/World debit card**, which you swipe on the reader at the entrance.
- **On entering, please inform the lounge attendant that you are using the Priority Pass programme.**
 - Present your World Elite/World debit card on entering a lounge.
 - The staff will validate (swipe) your card with a card reader either electronically or take an imprint (or validate by entering your card number in a secure online portal).
 - You will be asked to sign a receipt detailing the date, location, and number of people.
 - If you wish to make a complaint regarding the lounge conditions, you must do so on the spot with the lounge staff.
- There is usually no limit to the number of guests you can bring with you to the lounge. However, as some lounges may have limited capacity, we recommend checking their terms and conditions on the website or in the app.
- The price of admission includes free services provided by the lounge, such as refreshments, WIFI and others. For more information please refer to the individual lounges conditions of use.

- For your convenience, however, **we recommend that you visit** www.prioritypass.com/ppfbanka in advance to find out **which lounges are available** on your travels to **learn more about them**.
- For your better convenience on entering a lounge we recommend you to register at www.prioritypass.com/ppfbanka **to activate your Priority Pass online account**.
- For **contactless lounge access you can use digital membership card** accessible in the mobile app.

How to register your debit card for the Priority Pass program

- Please visit www.prioritypass.com/ppfbanka to make registration to Priority Pass program.
- At the time of registration, your debit card must be activated and e-commerce transactions must be permitted with the card.
- You will be prompted to enter your personal details, username and password and your debit card details. Confirm your registration by authorizing an e-commerce transaction in a zero amount (0,00 USD). You will obtain an information that your registration was successful.
- Priority Pass will email you confirmation of your registration and advice on how to redeem your benefits.

Priority Pass mobile app

- For convenient access to the services, download the Priority Pass app (available free from Google Play and the App Store).
- The app gives you access to a whole host of digital features, including your digital membership card for contactless lounge access.
- It also lets you check the current status of your remaining and used lounge entries.

Priority Pass terms and conditions and the current services offered in each lounge can be found at www.prioritypass.com/ppfbanka.

For a complete list of Priority Pass lounges, please visit www.prioritypass.com/airport-lounges.